

# NCI Agency

## Costed Customer Services Catalogue v9.0

### 2025 Service Rates

Annex A to NCIA/COO/2024/01003





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## 2025 Service Rates v9.0

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
<b>WORKPLACE SERVICES</b>				
<b>WPS001</b>	Managed Device Service	WPS001	Per Device	886
		WPS001-1 Portable (Laptop / Tablet) including obsolescence refresh	Per Device	1,477
<b>WPS002</b>	Enterprise Identity Access Management Service (Former User Access Service)	WPS002-1 User Account	Per User Account	98
		WPS002-2A Web Federation*	Per Connection	4,695
		WPS002-2B DNS Federation*	Per Connection	511
		WPS002-3: Data Directory Synchronization	Per Connection	3,431
<b>WPS003</b>	Enterprise User License Service	WPS003-1 Standard User	Per User	581
		WPS003-2 Light User	Per User	Retired. All former Light Users become Standard User
		WPS003-3 NATO Delegation User* <sup>1</sup>	Per Device	434
<b>WPS006</b>	REACH Mobile Workplace Service		Per Device	2,272
<b>WPS007</b>	Print/ Scan/Copy Service	WPS007-1-A: A3 Large Print Volume MFD	Per Device	2,090
		WPS007-1-B: A3 MFD	Per Device	1,440
		WPS007-1-C A4 MFD	Per Device	1,240
		WPS007-1-D: A4 Desktop-sized MFD	Per Device	890
		WPS007-2: NONO	Per Device	849

<sup>1</sup> Up to 8 users per device.

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
		Device		
		Black & White paper	Per Page	0.0077
		Colour paper	Per Page	0.0238
		Stapler finisher	1	250
		Booklet finisher	1	475
		High volume document feeder	1	100
		Hole puncher	1	75
<b>WPS008</b>	Enterprise Services Operations Centre Service		Per Device	Included in the Service Rate of WPS001, WPS006, WPS016-A
<b>WPS009</b>	Unclassified Voice Collaboration Service	WPS009-1: Voice Collaboration (Calling) Service	Per Telephone Number <sup>2</sup>	245
		WPS009-2: Business-to-Business Federation (B2B)	Per instance	9,028
<b>WPS010</b>	Video (VTC) Collaboration Service	WPS010-1: Soft Client*	Per Client Device	301
		WPS010-2: VTC System Only		15,830
		WPS010-3: Desktop Dedicated Terminal		5,127
		WPS010-4: VTC Room - Roll About SDS*		17,305
		WPS010-5: VTC Room - Roll About DDS		23,343
		WPS010-6: VTC Room - 15 person		26,315
		WPS010-7: VTC Room - 25 person		28,562

<sup>2</sup> For 2023 quantities customers will use previous unit of measure (device). The NCI Agency will do the mapping to the new unit of measure (telephone numbers).

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
		WPS010-8: VTC Room - 50 person		35,649
		WPS010-9: VTC Room - 175 person		43,480
		WPS010-10: Immersive Telepresence Meeting(ITP) Room		44,488
		WPS010-11: B2B connection	Per B2B Package	23,940
<b>WPS012</b>	Workstream Collaboration Service	Workstream Collaboration Service <sup>3</sup>	Per user	51
<b>WPS014</b>	Secure Voice Service	WPS014-1: Secure Voice Service	Per Device	492
		WPS014-2: Secure Mobile Phone		3,837
		WPS014-4: Business- to-Business Federation (B2B)		12,117
<b>WPS015</b>	Voice Loop Service <sup>5</sup>			
<b>WPS016</b>	Enterprise Managed Mobility Service (WPS008 is mandatory with flavour WPS106-A)	WPS016-A: Smartphone/Tablet (iOS only)	Per device	502
		WPS016-B1: Cellular Subscription (Profile Plan 1 - Basic)	Per SIM card	200
		WPS016-B2: Cellular Subscription (Profile Plan 2 - Standard)	Per SIM card	300
		WPS016-B3: Cellular Subscription (Profile Plan 3 -	Per SIM card	360

<sup>3</sup> Rate applies to new quantities (2023 onwards).

<sup>5</sup> To be determined under AMDC2 POW.

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
		Traveller)		
		WPS016-B4: Cellular Subscriptio n (Profile Plan 4 - Traveller Unlimited)	Per SIM card	450
		WPS016-B5: Cellular Subscriptio n (Profile Plan 5 - Data Plan Hotspot)	Per SIM card	360
		WPS016-C: Enterprise Managed Mobility Service (NU/NR)	Per Device	266
		WPS016-5: Multi- Factor Authentication Token (OTP) <sup>6</sup>	Per Device	32
		Mobile Secure Communication on smartphones - SecuSUITE	Per Connector	433
<b>INFRASTRUCTURE SERVICES</b>				
<b>INF001</b>	Local Area Network (LAN) Service		Per Port	147
<b>INF002</b>	NATO General Purpose Communication System (NGCS) Point of Presence (POP) Service	AirC2IS POP <sup>9</sup>	Per PoP	
		INF002P - Pico POP	Per PoP	51,861
		INF002L - Legacy PoP* (incl. NNCCRS non- collocated)	Per PoP	21,669
		INF002NNG - NATO- Nations Gateway Option	Per Gateway	4,386
		INF002LVAR - Local V2 Aggregation	Per Router	5,943

<sup>6</sup> Rate applies to existing quantities of tokens (2022 SLAs), flavour no longer available for new requests.

<sup>9</sup> To be determined under AMDC2 POW.

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
		Router		
		INF002NCI - NCI Point of Presence	Per PoP	123,774
		INF002NLI - NGCS Legacy Infrastructure	1	1,319,200
<b>INF003</b>	Enterprise Internet Access Service		1	6,265,263
<b>INF004</b>	INF004 Infrastructure Virtualization Service		Per Infrastructure Unit	5,349
	INF004-2 SMC Discovery and Truesight		1	422,000
	INF004-3 Packaging		1	452,423
<b>INF005</b>	Infrastructure Integration Service		1	Under INF004 Pricing
<b>INF006</b>	NATO Enterprise Directory Service (NEDS)		1	1,376,689
<b>INF007</b>	Infrastructure Storage Service		1	Under INF004 Pricing
<b>INF012</b>	SATCOM Service		1	27,540,488
<b>INF013</b>	Very Low Frequency (VLF) Broadcast Service		1	5,014,965
<b>INF014</b>	Transmission Service		1	13,929,263
<b>INF015</b>	Broadcast, Maritime Rear Link and Ship-Shore (BRASS) STIV RMD		1	627,724
<b>INF016</b>	Infrastructure Backup Service		1	Under INF004 Pricing
		INF020-1 Laptop	Per Device	150

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
<b>INF020</b>	Deployable CIS EquipmentPool (DCEP) Service	INF020-2 Desktop	Per Device	149
		INF020-3 Monitor	Per Device	47
		INF020-4 Printer/MFD	Per Device	149
		INF020-5 Scanner	Per Device	75
		INF020-6 Phone	Per Device	41
		INF020-7 VTC Kit	Per Device	863
		INF020-8 Projector	Per Device	51
		INF020-9 Switch	Per Device	519
		INF020-10 Fiber reel	Per Device	160
		INF020-11 KVM Switch	Per Device	41
		INF020-12 Core GIS Kit Types 2 & 3	Per Device	4,567
		INF020-13 Core GIS Kit Type 1	Per Device	8,510
		DF BoB	Per Device	156
		Media Convertor	Per Device	29
Webcam	Per Device	26		
<b>INF023*</b>	Network Services Fulfilment(NSF) Service	Establishment/M odific ation	Per Connection	3,278
		Activation/Deact ivation	Per Connection	927
<b>INF028</b>	ACCS Sensor IntegrationModule (ASIM) Service <sup>11</sup>			

<sup>11</sup> To be determined under AMDC2 POW



Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
<b>INF034</b>	Recognized Air Picture (RAP) Dissemination Service <sup>12</sup>			
<b>INF035</b>	DCIS – Deployable Nodes Service	DragonFly (INF008)	Per System	533,891
		Limited Interim NATO Response Force (NRF) CIS-Expansion (LINC-E) (INF009)	Per System	302,956
		Communications Gateway Shelters (CGS) (INF010)	Per System	552,190
		In-Theatre Mobile CIS Detachment (IMCD) (INF017)	Per System	273,752
		Mini Point of Presence (Mini-PoP) (INF018)	Per System	63,755
		Theatre Liaison Kit (TLK/ILK) (INF019)	Per System	35,288
		Theatre Liaison Kit (TLK/ILK) STK (INF019-1)	Per System	36,230
		Afloat Command Platform (ACP) (PLT007)	Per System	267,505
		DCIS – Remote Network Module (RNM) (INF045)	Per System	47,832
		Maritime Command and Control Platform (MAR C2P) Single Domain (PLT012-1)	Per System	141,141

<sup>12</sup> To be determined under AMDC2 POW

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
		Maritime Command and Control Platform (MAR C2P) Dual Domain (PLT012-2)	Per System	197,962
		SEMARCIS/SEMAR COM Deployable Maritime CIS (INF044)	Per System	47,040
		Signal Support Group(SSG) (SEC021)	Per System	93,851
<b>INF036</b>	DCIS – Deployable SATCOM Service	TSGT (INF021)	Per System	125,982
		DSGT (INF022)	Per System	51,253
		DART/Fast Small (INF032)	Per System	31,813
<b>INF037</b>	DCIS – Deployable Radio Transmission Service	HF (INF024-1) – HF Shelter	Per System	31,732
		HF (INF024-2) – HF T-Case	Per System	17,485
		DLOS (INF025)	Per System	17,890
<b>INF038</b>	DCIS – Deployable Nodes Anchor Service	Mission Preparation Centre Service (INF027)	Per System	26,454
		DOG (INF026)	Per System	706,988
<b>INF040</b>	UHF TACSAT Radio Services	INF040-1: On The Pause (OTP), Portable back-pack configuration	Per Radio	2,668
		INF040-1: On The Move (OTM), Vehicle- or mobile-mounted configuration	Per Radio	2,668
		INF040-1: Static Radio Site	Per Radio	2,668

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
		INF040-2: TACSAT Site infrastructure support service	Per Site	24,068
<b>INF041</b>	CRC System Interface Service (CSI) Local SupportService		Per Deployment	32,319
<b>INF043</b>	NATO Partner Network		1	424,191
<b>INF046*</b>	NRA – IPv6 Local Internet Registry (LIR)	INF046-D IPv6 Sponsoring LIR NRA	Per Allocation	4,232
<b>INF048</b>	Data Science Infrastructure as a Service		Per IaaS Unit	22,852
		Advanced IaaS	Per User	3,600
<b>INF053</b>	Internet Website Publishing and Protection Service	INF053-1 Standard	Site (URL)	17,512
<b>PLATFORM SERVICES</b>				
<b>PLT001</b>	Information Sharing and Collaboration Platform Services	PLT001-4: NATO Enterprise Collaboration Platform - Basic Plan	Per Portal URL	4,063
		PLT001-5: NATO Enterprise Collaboration Platform – Advanced Plan	Per Portal URL	15,691
		PLT001-6: COI Portal Service - Basic Plan	Per Portal URL	4,064
		PLT001-7: COI Portal Service - Advanced Plan	Per Portal URL	10,825

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
PLT002	CFBLNet	PLT002-1: CFBLNet for NATO organisations only - Base	Per Organization	72,284
		PLT002-2: CFBLNet services for NATO organisations only (Extra NKIT)		9,346
PLT003	Web Hosting Service	PLT003-1: Dedicated Standalone	Per GB	53
		PLT003-2: Dedicated with DR	Per GB	72
		PLT003-3: Dedicated with HA	Per GB	88
		PLT003-4: Dedicated with HA and DR	Per GB	118
		PLT003-5: Shared Platform on-Prem	Per GB	44
		PLT003-6-A: Shared Platform Cloud – 10GB	Per GB	1,080
		PLT003-6-B: Shared Platform Cloud Beyond 10GB +	Per GB	595
PLT004	Service Oriented Architecture & IdentityManagement		1	3,529,587
PLT006	Database Platform Service	PLT006-1 Shared Database Platform	GB	36
		PLT006-2A Dedicated Standalone	GB	37
		PLT006-2B Dedicated with High Availability	GB	45
		PLT006-2C Dedicated with Disaster Recovery	GB	42

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)	
		PLT006-2D Dedicated with High Availability and Disaster Recovery	GB	50	
		PLT006-3 Oracle Technology Product Licenses	1	1,536,577	
PLT008	DevSecOps Service	NSF Standard Profile:	User/Month	83	
		NSF JIRA Profile	User/Month	54	
		NSF ADO Profile:	User/Month	34	
		NSF GitLab Profile	User/Month	34	
		NSF Power BI Profile	User/Month	19	
		NSF Stakeholder Profile	10 Users/Year	1,440	
		NSF Stakeholder Profile	50 Users/Year	6,000	
		NSF Stakeholder Profile	100 Users/Year	9,600	
		NSF Private Cloud – Small	Project/Year	15,000	
		NSF Private Cloud – Medium	Project/Year	22,500	
		NSF Private Cloud – Large	Project/Year	30,000	
		Non-common-funded Customer – Options:			
		Azure DevOps	User/Month	5	
		Azure Credits	Unit/Month	84	
		Jira	User/Month	20	
SonarQube	100,000 lines of code/Year	480			

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
		DevSecOps – SME Support	Hour	130
		Managed Endpoint	Device/Month	42
		NEXUS IQ + Firewall	User/Month	58
		NATO Trusted Container Registry – small	Project/Year	5,000
		NATO Trusted Container Registry – medium	Project/Year	13,000
		NATO Trusted Container Registry – large	Project/Year	20,000
<b>PLT009</b>	Electronic Definitive MediaLibrary (EDML) Service	Multi-tenant MediaDelivery (SaaS)	Per Instance	38,318
<b>PLT010</b>	Cloud Services Management and Integration Service -Office 365	PLT010-1A MarIE Start pack (up to 50users)	1	75,310
		PLT010-1B MarIE Additional users (> 50)	Per User	625
		PLT010-2A Resource Consumption Start pack (min 4 credit)	1	7,200
		PLT010-2B Resource Consumption – Additional Credit	Per Credit	1,800
<b>PLT011</b>	Cloud Applications Access(CloudApp) Service		Per CCU	279
<b>PLT013</b>	NATO Integrated Secure Platform Service (NISP) <sup>13</sup>			

<sup>13</sup> To be determined under AMDC2 POW

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
<b>PLT018</b>	Data Science Platform as a Service	PLT018-1 Data Science Profile	Per Profile (annual)	25,407
		PLT018-2 Advanced Analytics Profile	Per Profile (annual)	16,304
		PLT018-3 Machine Learning Profile	Per Profile (annual)	16,304
		PLT018-4 Big Data Profile	Per Profile (annual)	16,304
		Advanced (PaaS) User Profile <sup>14</sup>	Per User (annual)	3,600
<b>SUBJECT MATTER EXPERTISE SERVICES</b>				
<b>SME001</b>	Chief Quality Office Subject Matter Expertise Service		1	170,584
<b>SME002</b>	Independent Verification and Validation for A2SL Service		1	2,008,171
<b>SME004</b>	Provision of Subject Matter Expertise for the Federated Mission Networking (FMN Framework)		1	1,966,766
<b>SME005</b>	Acquisition Services		1	Not Separately priced
<b>SME007*</b>	Operational Application Support Service	SME007-1: Regular FAS OPS – BundleB	Per Site	21,897
		SME007-2: Regular FAS OPS – BundleC	Per Site	19,530
		SME007-3: Regular FAS OPS – BundleD	Per Site	19,530
		SME007-4: Regular FAS OPS – BundleE	Per Site	17,253

<sup>14</sup> Advanced (PaaS) User Profile is a prerequisite to all profiles.

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
		SME007-5: Regular FAS OPS – On-Site Support Option	Per Site/Per Bundle	2,875
		Regular FAS OPS – Complete	Per Site	92,585
<b>SME008</b>	Maritime Operational CIS Deployment and Recovery Service	SME008-1: Collocated Major Handover	Per Handover	38,531
		SME008-2: Non- Collocated Major Handover	Per Handover	58,637
		SME008-3: NATO Control and Reporting Centre (CRC) System Interface (CSI) Deployment / Recovery (DR)	Per deployment	22,168
		SME008-4: SEMARCIS / SEMARCOM Deployment / Recovery (DR	Per deployment	12,207
		SME008-5: Tactical Satellite (TACSAT) Deployment / Recovery (DR)	Per deployment	14,347
<b>SME009</b>	Subject Matter Expertise Services to support the NCSAs as an Affiliate to the Federated Mission Networking (FMN)			1,836,215
<b>SME010</b>	ACP127 Message OperatorService		Per Signal Message Address (SMA)	728



Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
<b>SME012</b>	VeVA CIAV Support		1	2,408,497
<b>SME014</b>	Provision of Subject Matter Expertise to Support the Governance and Management of the VeVA Mission Network <sup>15</sup>		1	
<b>SME022</b>	Maritime Broadcast Operations Service <sup>16</sup>		1	480,015
<b>APPLICATION SERVICES</b>				
<b>APP002</b>	Shared Early Warning (SEW) Application Service	APP002	1	476,262
		APP002F* Federated	Connection	13,431
<b>APP005</b>	CBRN Application Service		1	503,838
<b>APP006</b>	Ballistic Missile Defence (BMD) System of Systems Management Service <sup>17</sup>			
<b>APP007</b>	TOPFAS Application Service		1	4,027,362
<b>APP009</b>	INT-Core Application Service	APP009-1 Large Site	Per site / domain	430,692
		APP009-2 Medium Site	Per site / domain	252,591
		APP009-3 Small Site	Per site / domain	120,906

<sup>15</sup> Due to the introduction of VeVa Mission Concept, the rate is not yet finalized as discussions are on-going with budget holders. Discussions on funding streams to be finalized by end of 2Q24.

<sup>16</sup> Applicable only to MARCOM SLA.

<sup>17</sup> To be determined under AMDC2 POW

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
<b>APP010</b>	NIRIS Application Service <sup>18</sup>			
<b>APP011</b>	OANT Application Service		1	301,072
<b>APP012</b>	SMACQ Application Service		1	300,927
<b>APP013</b>	DISG Application Service <sup>19</sup>	APP013-1 Product management	Per Site	243,042
		APP013-2AD DISG Standard connection – small - deployment	Per Site	15,529
		APP013-2A DISG Standard connection – small	Per Site	23,380
		APP013-2BD Standard connection – medium – deployment	Per Site	20,700
		APP013-2B Standard connection - medium	Per Site	46,761
		APP013-2CD DISG Standard connection – large – deployment	Per Site	24,973
		APP013-2C DISG Standard connection – large	Per Site	70,139
		APP013-2DD Diode deployment	Per Site	8,639
		APP013-2D Diode	Per Site	23,380
<b>APP015</b>	JCHAT Application Service <sup>20</sup>			
<b>APP016</b>	JTS/FAST Application Service <sup>21</sup>			

<sup>18</sup> To be determined under AMDC2 POW

<sup>19</sup> Deployment rate is applicable only once for new sites, however for SHAPE instances the rate is applied yearly.

<sup>20</sup> To be determined under AMDC2 POW

<sup>21</sup> To be determined under AMDC2 POW

Service ID	Service Name	Service	Service Unit	Service Rate v9.0
		Flavour /Option		In-service – support (EUR)
<b>APP017</b>	Land C2 Application Service		1	2,009,008
<b>APP018</b>	MCCIS Application Service		1	1,789,194
<b>APP019</b>	White Shipping Application Service		1	598,290
<b>APP021</b>	JOCWatch Application Service	APP021 Centralised	1	799,762
		APP021F* Federated	Connection	28,877
<b>APP022</b>	NCOP Application Service	APP022 Centralised	1	3,496,947
		APP022F* Federated	Connection	44,877
<b>APP023</b>	NAMIS Application Service		1	2,132,933
<b>APP025</b>	Naval Mine Warfare Support Service		1	253,514
<b>APP026</b>	Virtual Battle Simulation (VBS) Application Service		1	17,148
<b>APP027</b>	NATO Nuclear C2 Reporting Application Service		1	1,048,345
<b>APP028</b>	NATO Nuclear Planning Application Service		1	2,358,174
<b>APP029</b>	Military Message Handling Application Service		1	2,820,587
<b>APP030</b>	Tasker and Project Tracker Applications Service (TT+ and PITT)	APP030-1: TT+	Per User	149
		APP030-2: PITT	Per User	43
<b>APP031</b>	Enterprise Document Management Application Service (EDMS)		Per User	150

Service ID	Service Name	Service	Service Unit	Service Rate v9.0
		Flavour /Option		In-service – support (EUR)
<b>APP032</b>	Personnel Management Application Service	APP032-1 APMS	Per User	43
		APP032-2 ERT	Per User	4
		APP032-3 Sequence	Per User	11
		APP032-4 AMIS Core	Per User	42
		APP032-4.1 AMIS Kiosk	Per Kiosk	674
		APP032-4.2 AMIS Web Enrolment	Per Enrolment	218
		APP032-5 NSTEP	Per User	10
		APP032-6 NIACS	Per User	7
		APP032-7 ISIPS	Per User	15
APP032-8 HR-Portals	Per User	1		
<b>APP033</b>	INTEL FS Application Service		1	4,980,662
<b>APP034</b>	Integrated Engineering Management (IEMS) Application Service		1	343,669
<b>APP036</b>	Finance (FinS) Application Service		1	1.929.369
<b>APP041</b>	Logistics Functional Area Services (LOGFAS) Application Service		1	3,844,131
<b>APP043</b>	Interactive Simulation Package (ISP) Application Service <sup>22</sup>			
<b>APP045</b>	SIGINT COINS Application Service		1	1,760,383
<b>APP046</b>	HMART Application Service		1	278,188

<sup>22</sup> To be determined under AMDC2 POW

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
<b>APP047</b>	AOSS Application Service		1	4,101,363
<b>APP048</b>	Analyst Notebook (ANB) Service		1	170,366
<b>APP049</b>	Integrated Command and Control (ICC) Application Service	NCS-wide ICC software maintenance and in service support (AIRC2 POW) <sup>23</sup>		
		ICC Client Site Support*	Per Site	2,802
		ICC Client Support*	Site Rate + Client Rate x [number of clients]	98
		ICC Server support*	Per Installation	20,277
<b>APP050</b>	Air Command and Control Systems (ACCS) Application Service <sup>24</sup>			
<b>APP052</b>	Air Situation Data Exchange (ASDE) Gateway Service	NCS-wide ICC software maintenance and in service support (AIRC2 POW) <sup>25</sup>		
		ASDE Gateway Service - National Instance*	Per Instance	108,082
<b>APP053</b>	Multi Airborne Early Warning Ground Integration Segment (AEGIS) Site Emulator (MASE)			

<sup>23</sup> To be determined under AMDC2 POW

<sup>24</sup> To be determined under AMDC2 POW

<sup>25</sup> To be determined under AMDC2 POW

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
	Application Service <sup>26</sup>			
<b>APP054</b>	L16@29k Application Service <sup>27</sup>			
<b>APP055</b>	Core Geographic Information System (GIS) Application Service		1	5,909,127
<b>APP056</b>	ISR Collection Management Tool (ICMT) Application Service		1	1,071,772
<b>APP057</b>	INTEL FS SIGINT Capability (ISC) Application Service		1	415,137
<b>APP058</b>	Release Server Application Service		1	258,570
<b>APP059</b>	Joint Exercise and Management (JEMM) Application Service		1	724,162
<b>APP060</b>	ISR Coalition Shared Data (CSD) Application Service		1	339,769
<b>APP061</b>	AirC2IS Application Service	NCS-wide ICC software maintenance and in service support (AIRC2POW) <sup>28</sup>		
		AirC2IS Client support*	Per Client	268

<sup>26</sup> To be determined under AMDC2 POW

<sup>27</sup> To be determined under AMDC2 POW

<sup>28</sup> To be determined under AMDC2 POW

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
		AirC2IS Server support*	Per instance (standard HA server cluster)	101,063
<b>APP064</b>	ITSM Toolset Application Service			Included in the Service Rate of WPS001,WPS006 , WPS016-A
<b>APP065</b>	Joint Tactical Simulation (JCATS) Application Service		1	94,172
<b>APP066</b>	Joint Operational Simulation (JTLS) Application Service Centralised Capability		1	280,001
	APP066-1 Joint Operational Simulation (JTLS) Approved Additional Modules Service		1	110,329
<b>APP067</b>	RECCEN Application Service		Per user	13
<b>APP068</b>	Advisor Network (ANET) Application Service	Small	Per Deployment	292,061
		Medium	Per Deployment	411,029
		Large	Per Deployment	563,094
<b>APP069</b>	Air Integrated Training Capability (ITC) Application Service <sup>29</sup>			
<b>APP070</b>	Training Objective Management Module (TOMM) Application Service		1	101,019

<sup>29</sup> To be determined under AMDC2 POW

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
<b>APP074</b>	NATO Lessons Learned Portal (NLLP) Application Service		1	143,496
<b>APP075</b>	EW FS Application Service		1	654,937
<b>APP076</b>	I&W Application Service		1	167,703
<b>APP078</b>	ORION Space Domain Application Service		1	447,117
<b>APP079</b>	NATO Automated Biometrics Identification (NABIS) Application Service		1	302,113
<b>APP081</b>	Joint Advanced Distributed Learning (JADL) Service		1	312,519
<b>APP082</b>	Digital Emergency Alert Notification Service		Per Managed Device	33
<b>APP083</b>	Mission Planning Application Service for Dual Capable Aircraft <sup>30</sup>			
<b>APP084</b>	ISMERLO Application Service		1	381,946
<b>APP085</b>	Housing Office Management Application Service		1	33,245
<b>APP086</b>	NATO Information Portal (NIP)		Per User	155
<b>APP099</b>	Data Science Software as a Service	APP099-1 Power BI Dynamics Dashboards	Per Unit (Portal)	7,007
		APP099-2 KNIME Self-Service Analytics		8,003

<sup>30</sup> To be determined under AMDC2 POW.



Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
		APP099-3 Jupyter Laboratory		3,607
		APP099-4 GitLab Project Portal		2,574
		APP099-5 MinIO Data Portal		1,269
		APP099-6 Hosted LLM Services		1,269
		Advanced (PaaS) User Profile	Per User	3,600
		Portal (SaaS) User Profile		1,680
		Portal (SaaS) Consumer Profile		324
APP100	Mobile Advisor Reporting Tool (MART)	APP100-1 Small Deployment (0-200 Users)		58,696
		APP100-2 Medium Deployment (200-2,000 Users)		68,130
		APP100-3 Large Deployment (2,000-10,000 Users)		77,699
APP102	REACT – PNT and NAVWAR Application Service		1	87,432
APP103	Business Process Management Application Service (BPM) Service		Per User	11
APP104	Medical Management Application Service		1	316,063
APP107	NATO Unclassified Artificial Intelligence ChatBot		1	501
APP108	NATO Maritime Availability Database (NMAD)		1	263,391
<b>SECURITY SERVICES</b>				
SEC001	Security Accreditation Support Service		1	1,300,664

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
<b>SEC004</b>	Cyber Security Analysis Service		1	2,690,690
<b>SEC005</b>	NATO Cyber Defence Rapid Reaction Team (RRT) / Security Response Team		1	320,621
<b>SEC006</b>	Cyber Security Incident Management Service		1	2,777,439
<b>SEC007</b>	Cyber Security Monitoring Service		1	10,711,292
<b>SEC008</b>	Cyber Security OPCEN Helpdesk Service		1	1,689,402
<b>SEC009</b>	Cyber Security Outreach Service		1	652,830
<b>SEC010</b>	Cyber Security Information Sharing Service		1	3,882,462
<b>SEC011</b>	Gateway Security Service		1	4,239,620
<b>SEC012</b>	CIS End-point Protection Support Service		Per Endpoint	17
<b>SEC013</b>	Crypto Compliance Support Service		1	290,315
<b>SEC014</b>	Crypto Management and Logistic Support Service		1	4,672,831
<b>SEC015</b>	Security Certificate Service		1	2,376,943
<b>SEC019</b>	Cyber Operations & Exercises		1	537,368
<b>SEC020</b>	Cyber Security Management Service		1	3,561,901
<b>SEC022</b>	Sensor and Flight Plan Boundary Protection System (BPS) Application			

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
	Service <sup>31</sup>			
<b>SEC023</b>	Penetration Testing Service	SEC023-1-A: Web Application Penetration Test - small	Per Penetration Test Size	18,632
		SEC023-1-B: Web Application Penetration Test - medium	Per Penetration Test Size	36,768
		SEC023-1-C: Web Application Penetration Test - large	Per Penetration Test Size	76,668
		SEC023-1-D: Web Application Penetration Test - regression test	Per Penetration Test Size	12,586
		SEC023-1-E: Web Application Penetration Test - OWASP ASVS	Per Penetration Test Size	24,980
		SEC023-1-F: Web Application Penetration Test - WASA BlackBox	Per Penetration Test Size	22,749
		SEC023-1-G: Web Application Penetration Test - WASA Grey Box	Per Penetration Test Size	23,504
		SEC023-2-A: Network/Infrastructure Penetration Test - small	Per Penetration Test Size	24,053
		SEC023-2-B: Network/Infrastructure Penetration Test - medium	Per Penetration Test Size	42,491
		SEC023-2-C: Network/Infrastructure Penetration Test -	Per Penetration Test Size	81,787

<sup>31</sup> To be determined under AMDC2 POW

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
		large		
		SEC023-2-D: Network/Infrastructure Penetration Test - regression test	Per Penetration Test Size	18,309
		SEC023-3-A: Application Penetration Test - light	Per Penetration Test Size	9,211
		SEC023-3-B: Application Penetration Test - small	Per Penetration Test Size	18,582
		SEC023-3-C: Application Penetration Test - medium	Per Penetration Test Size	37,020
		SEC023-3-D: Application Penetration Test - large	Per Penetration Test Size	76,316
		SEC023-3-E: Application Penetration Test - Regression Test	Per Penetration Test Size	12,838
<b>SEC024</b>	Vulnerability Assessment Service	SEC024-1: Vulnerability Assessment - Extra small	Per Assessment Size	19,749
		SEC024-2: Vulnerability Assessment - Small	Per Assessment Size	36,092
		SEC024-3: Vulnerability Assessment - Medium	Per Assessment Size	70,255
		SEC024-4: Vulnerability Assessment - Large	Per Assessment Size	102,922

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
		SEC024-5: Vulnerability Assessment - Extra large	Per Assessment Size	162,039
<b>SEC025</b>	Emission Security Service		1	793,109
<b>SEC026</b>	Attack Surface Reduction Service		1	1,089,016
<b>SEC027</b>	Continuous Security Posture Assessment Service	SEC027-1 Online Vulnerability Assessment and Remediation Support – Small	Per Site/ Network	11,048
		SEC027-2 Online Vulnerability Assessment and Remediation Support – Medium	Per Site/ Network	27,267
		SEC027-3 Online Vulnerability Assessment and Remediation Support – Large	Per Site/ Network	42,547
		SEC027-4 Online Vulnerability Assessment and Remediation Support – XLarge	Per Site/ Network	59,663
		SEC027-5 External Attack Surface Monitoring	1	240,162
<b>SEC028</b>	Vulnerability Management Service		1	1,110,620
<b>SEC029</b>	Cyber Security Platform and Infrastructure Service		1	6,560,020
<b>SEC030</b>	Cyber Threat Hunting Service		1	2,074,279

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
<b>SEC032</b>	Adversary Emulation Service		1	1,477,885
<b>SEC033</b>	Cyber Security Architectural Coherency and Roadmaps Service		1	1,534,885
<b>TRAINING SERVICES</b>				
<b>TRA003</b>	Education and Individual Training Availability and Maintenance (EIT A&M)		1	3,987,983
<b>LOGISTIC SUPPORT SERVICES</b>				
<b>LOG001</b>	CIS Asset & Materiel Management		1	3,514,291
<b>LOG002</b>	Test Equipment Verification and Maintenance Service –3rd Level		1	840,122
<b>LOG003</b>	Test and Evaluation of Electromagnetic Environmental Effects Service – 3rd Level		1	464,330
<b>LOG005</b>	Support to Exercises with Deployable CIS Equipment Pool (DCEP) Service		1	764,902
<b>OTHER SERVICES</b>				
<b>OTH001</b>	Service Management and Control Function Service		1	Not Separately Priced
		Non-common Funded Customer	1	5% of the total cost of the SSP

Service ID	Service Name	Service Flavour /Option	Service Unit	Service Rate v9.0 In-service – support (EUR)
<b>OTH002</b>	Account Management Service	Service*		
		Global Enterprise (CSLA)	Per agreement	240,141
		Enterprise Agreement (eSLA)	Per agreement	109,335
		Local SLA	Per agreement	80,052
<b>OTH003</b>	AirC2 In Service Support Program of Work (ISS POW)General Support Service <sup>32</sup>			
<b>OTH004</b>	DCIS – Management Support Service		1	Not separately priced
<b>OTH005</b>	Training Capability BattleLab Support Service		1	971,866
<b>NATO DIGITAL WORKPLACE SERVICES</b>				
<b>NDW005</b>	Digital Events Service	NDW005-A Digital Event	1	4,152
		NDW005-B Digital and Hybrid Event	1	6,100

**\* Service available only to External NCI Agency Customers**

<sup>32</sup> To be determined under AMDC2 POW